





LAX Airlines: An Agent's One-Stop Guide

American Airlines: AA





Routes from Australia > LAX

SYD - LAX - once daily non-stop with a travel time of 13H 50M duration, departing at 1115

Aircraft Type: All departures out of the Australian market are on 777-300ER aircrafts.

Baggage Allowance: American Airlines checked-in baggage allowance varies depending on your class of travel, but generally:

- Economy is up to 10 bags to the total weight of 23kg
- Business Class is up to 10 bags to the total weight of 32kg

LAX Arrival Terminal: American Airlines flights arrive into LAX's Tom Bradley International Terminal.

Lounge Facilities: Currently American Airlines is in the process of updating its Admirals Club lounge at Terminal 4, with amenities and seating limited. Another lounge, the Alaska Lounge, is also located in Terminal 6.

Airline Alliance: American Airlines is part of the Star Alliance.

<u>Connections from LAX:</u> American Airlines offers **52** U.S. connections; **4** Canadian connections and **4** Mexico connections out of LAX.

The On-board Experience: Each American Airlines cabin offers a range of features, including:

Flagship First Class

- Exclusively designed suites
- Exclusive check-in areas and lounges
- Six-course seasonal menu, using locally sourced ingredients
- On-board Wi-Fi, USB and power ports
- Turndown service with fully lie-flat, 208cm seat
- Complimentary pyjamas and exclusive amenities
- Vast entertainment system

Business Class

- Fully lie-flat seat
- On-board Wi-Fi
- USB and power ports
- Seasonal menus and matching wines + ice-cream sundae service
- Walk-up bar with snacks and drinks
- Complimentary pyjamas, duvet and pillow
- Exclusive amenity kit designed by Cole Haan
- Vast entertainment system

- On-board Wi-Fi
- USB and power ports
- Entertainment system in every seat
- Complimentary beer, wine and spirits
- Complimentary ice-cream sundae service







Delta Air Lines: DL





Routes from Australia > LAX: Delta flies two – soon to be three – nonstop routes out of Australia:

SYD - LAX - twice daily:

DL40: 13H 55M duration, departing 1120 DL6799: 13H 50M duration, departing 1040

- BNE LAX once daily DL6795: 13H 10M duration, departing 1020
- MEL LAX Commencing April 2017

Aircraft Type: All departures out of the Australian market are on the B777 aircrafts.

Baggage Allowance:

- 2x 32kgs check-in baggage Delta One Cabin
- 2x 23kgs Check-in baggage Main Cabin & Delta Comfort +

LAX Arrival Terminal: Delta Air Lines currently arrives into Tom Bradley International Terminal, however upgrades of the terminal are currently underway to connect with Terminal 2 & 3, enabling more convenient passenger flows and a closer proximity to airline partners, which in turn means faster connection times. Also starting on January 31, Delta began increasing its presence at Terminal 6 by adding additional gates.

<u>Lounge Facilities</u>: Delta Air Lines offer a lounge facility at LAX, as well as a 'Delta One @ Lax' check-in facility exclusively for Delta One passengers.

<u>Airline Alliance:</u> Delta Air Lines partners with Virgin Australia.

Connections from LAX: Delta Airlines provides 43 domestic destination connections, and 17 international destinations.

The On-board Experience: The Delta Air Lines B777 aircrafts provide 218 standard seats in Economy, 36 standard seats in Delta Comfort+ and 37 flat-bed seats in the Delta One cabin. Each cabin offers a range of features, including:

Delta One (business class cabin)

- 180 degree flat-bed seat with direct aisle access
- Westin Heavenly in-flight bedding
- Sky Priority boarding
- Free Entertainment called 'Delta Studio', including music, games, TV (HBO and Showtime)
- Free snacks & Complimentary beverages – including beer, wine and snirits
- Chef-curated meals & plated fine dining
- Complimentary TUMI kit & pyjamas
- Complimentary access into the Delta Sky Club
- Complimentary Pyjamas

Delta Comfort +

- Free Entertainment including music, games, TV (HBO and Showtime)
- Free snacks & Complimentary beverages – including beer, wine & spirits
- Complimentary meals on all international long-haul flights
- Up to 4 more inches of leg room compared to main cabin
- SKY Priority boarding
- 50% more recline compared to main cabin
- Complimentary Amenity kits
- Receive a pillow, blanket and complimentary headset
- 2x 23Kgs checked-in baggage included
- Power Up in-seat USB charging

- Free Entertainment called 'Delta Studio' including music, games, TV (HBO and Showtime)
- Free snacks including biscuits, peanuts, pretzels, apple and cinnamon yoghurt bars
- Complimentary beverages including beer, wine and spirits
- Complimentary meals on all international long-haul flights
- Complimentary Sleep Kits Eyeshades, earplugs, individual bottled water
- Complimentary headsets on long haul flights
- 2x 23Kgs checked in baggage included
- Power Up in-seat USB charging







Fiji Airways: FJ





Routes from Australia > LAX: Fiji Airways flies to LAX from Australian destinations via Nadi:

- SYD LAX via NADI twice daily
- BNE LAX via NADI five times per week (daily flights in peak season)
- **MEL LAX via NADI** five times per week (daily flights in peak season)
- ADL LAX via NADI twice weekly from June 30 2017

Flight duration: The duration of flights from Nadi to LAX Airport is 10H 45M.

<u>Aircraft Type:</u> All departures out of the Australian market are on the B737 aircrafts, while Fiji Airways operates its flagship A330 exclusively for all LAX connections from Nadi.

Baggage Allowance:

- 1x 30kgs check-in baggage Business Class
- 1x 23kgs check-in baggage Economy

LAX Arrival Terminal: Tom Bradley International Terminal

Lounge Facilities: Fiji Airways offer a lounge facility at LAX for Fiji Airways Business Class passengers. The international lounge is shared with Air Tahiti Nui, El Al and Philippine Airlines.

<u>Airline Alliance</u>: American Airlines offers codeshare flights with Fiji Airways between many US cities, including New York, Chicago and San Francisco to Nadi.

<u>Connections from LAX</u>: Fiji Airways provides domestic destination connections to 8 US cities out of LAX, as well as connections to London.

The On-board Experience: Fiji Airways flies daily services between LAX and NAN with 24 Business Class and 249 Economy Class seats on both non-stop routes:

Business Class Cabin

- 60-inch pitch
- Lie flat 8-degree bed
- In-seat video with 15.4-inch monitors
- In-seat power
- Entertainment on demand

- 31-32-inch pitch
- 7.5-inch recline
- In-seat video with 10.6-inch monitors
- In-seat USB power
- Entertainment on demand







Hawaiian Airlines: HA





Routes from Australia > LAX: Hawaiian Airlines operates flights from Sydney and Brisbane to Los Angeles via Honolulu.

- SYD LAX via HNL once daily 15H 20M duration, departing Sydney at 2120
- BNE LAX via HNL three times per week 15H 35M duration, departing Brisbane at 1030

In addition to direct flights from HNL-LAX, Hawaiian Airlines also offers direct OGG-LAX flights year-round.

Aircraft Type: All departures out of the Australian market are on A330-200 aircrafts.

Baggage Allowance: All passengers on Hawaiian Airlines are allowed 64kg per person check-in baggage, equivalent to 2x 32kg bags.

LAX Arrival Terminal: Hawaiian Airlines flights arrive into LAX's Terminal 2.

<u>Airline Alliance:</u> Hawaiian has a codeshare partnership with JetBlue and Virgin America offering services from LAX to 10 US mainland destinations. Separately, Hawaiian Airlines operates its own direct flights from Honolulu to 11 US mainland ports, including Los Angeles, San Diego, San Francisco, Oakland, San Jose, Sacramento, Las Vegas, Portland, Phoenix, Seattle and New York City.

Connections from LAX: Hawaiian has a codeshare partnership with JetBlue and Virgin America offering services from LAX to 10 US mainland destinations. These 10 codeshare ports are Boston, Chicago, Dallas, Fort Lauderdale, Las Vegas, New York, Orlando, San Francisco, Seattle and Washington D.C. Separately, Hawaiian Airlines operates its own direct flights from Honolulu to 11 US mainland ports, including Los Angeles, San Diego, San Francisco, Oakland, San Jose, Sacramento, Las Vegas, Portland, Phoenix, Seattle and New York City.

The On-board Experience: Each Hawaiian Airlines cabin offers a range of features, including:

Business/First Class- *International*

- Lie-flat seats from Australia to HNL
- Premium bedding provided including duvet and pillow
- Sig Zane Designs amenity kits
- Complimentary access to The Plumeria Lounge
- In-flight entertainment on 13-inch tablets, 2 USB ports & AC power
- 18 2-2-2- seat configuration
- Complimentary meals designed by Chef Chai Chaowasaree
- Pre-departure signature cocktail
- Priority pre-boarding
- Free access to movies, TV and music
- Unlimited in-flight beverage service
- Two complimentary checked bags with priority baggage handling (32 kg allowance for Australia)

Extra Comfort

- 68 seat configuration on international (40 seat configuration on domestic)
- Complimentary meals designed by Chef Chai Chaowasaree
- Unlimited entertainment pack
- Complimentary pillow and blanket
- Priority boarding at gate
- Complimentary amenity kit (international only)
- Personal electrical power outlet
- Priority security line (only available in Honolulu, Las Vegas, New York, Oakland, Portland, San Diego, San Francisco, and Seattle)

- 192 seats with 31-inch pitch (236 seats domestic)
- Complimentary meals designed by Chef Chai Chaowasaree
- Complimentary
 entertainment from Australia
 to Honolulu on LCD touch
 screen with options to
 purchase movies on demand
 (\$7.99 per movie) or an
 unlimited entertainment
 pack (\$6.99 per pack) on US
 domestic flights
- Complimentary pillow and blanket
- USB port







Air New Zealand: NZ





Routes from Australia > LAX: Air New Zealand fly's year-round services out of six Australian ports, with departures operating twice daily every week, and up to three times a day during peak periods.

- SYD LAX
- BNE LAX
- MEL LAX
- ADL LAX
- PER LAX
- COOLANGATTA LAX

Aircraft Type: All departures out of the Australian market are on the Boeing 777-300 and 7770200 aircrafts.

Baggage Allowance: Air New Zealand baggage allowance varies depending on your class of travel, but generally:

- Economy is 1x 23kg checked-in bag
- Premium Economy is 2x 23kg checked-in bags
- Business Premier is 3x 23kg checked-in bags

LAX Arrival Terminal: Air New Zealand flights arrive into LAX's Tom Bradley International Terminal.

Lounge Facilities: Air New Zealand passengers can access the Star Alliance Lounge, operated by Air New Zealand.

Airline Alliance: Air New Zealand is part of the Star Alliance.

Connections from LAX: Air New Zealand connects to over 100 cities through its partnership with the Star Alliance.

The On-board Experience: Air New Zealand offers a range of features for each cabin class:

Business Premier
 1-2-1 seating configuration Gate to gate entertainment with hundreds of selections Ability to order food from seat back monitor Meals designed by international Kiwi chef Peter Gordon Matching New Zealand wines

^{*}All flights are VIA AKL and Departure times vary, from 16 hours from Sydney to 23 hours from Perth.

^{*}Agents can also prepay another bag up to 23kg for \$1 extra as an ancillary in their GDS







QANTAS Airways: QF





Routes from Australia > LAX: Qantas flies 25 nonstop services out of Australia every week:

- **SYD LAX** 9 weekly 13H 45M duration, departing 11:30 or 1825
- BNE LAX 7 weekly 12H 50M duration, departing 11:10
- MEL LAX 9 weekly 14H 15M duration, departing 11:15 or 13:45

Aircraft Type: All departures out of the Australian market are on both A380 and B747-400 aircrafts.

Baggage Allowance: Qantas baggage allowance varies depending on your class of travel and Qantas Frequent Flyer status.

- Economy and Premium Economy is 2x 23kg check-in each
- Business and First is 3x 32kg check-in each

LAX Arrival Terminal: Qantas flights arrive into LAX's Tom Bradley International Terminal.

Lounge Facilities: Qantas offers two dedicated lounges at LAX Tom Bradley International Terminal; an International First Lounge and International Business Lounge.

Airline Alliance: Qantas is a member of One World and has codeshare partnerships with American Airlines, Alaska Airlines and Westjet across North America.

Connections from LAX: Qantas codeshares to more than 80 destinations across North America with its partners, including Canada and Mexico.

The On-board Experience: Qantas offers a range of features for each cabin class:

First Class

- 1-1-1 seating configuration
- 17-inch touch screens on the A380 and 10.4-inch touch screens on B747 aircraft with noise cancelling headphones
- Complimentary pyjamas
- Designer male and female First amenity kits
- Award winning wine cellar
- Five-star dining menu created by Neil Perry
- Chauffeur Drive to airport
- Dedicated First Hosts to assist in coordinating trip
- Access to International First Lounge
- Dedicated boarding lane at the gate
- Fully flat bed of up to 212cm on A380 and 200cm on B747s

Business Class

- 64 seats (2-2-2 configuration)
- Contemporary selection of Rockpool-inspired small and main plates
- Chauffeur Drive to airport
- **Express Path Immigration** and dedicated premium boarding lane
- Award-winning Skybed, turndown service
- Access to furnished Business Lounge, with a 58cm LCD screen
- Personal touch screen up to 12.1-inches, noisecancelling headsets
- Kate Spade and Jack Spade amenity kits

Premium Economy

- 35 seats (2-4-2 configuration)
- Dedicated check-in counters and priority access
- Adjustable, personal, touch screen, located in the side console
- Neil Perry Rockpoolinspired menu
- Premium Australian wines selected by the Qantas Wine Panel
- Power outlets and USB connectivity
- Complimentary comfort kits

- 341 economy seats (3-4-3 configuration
- On-demand inflight entertainment
- No more trays + more meal choices
- Bickfords welcome drink after take-off
- Complimentary snacks throughout flight







United Airlines: UA





Routes from Australia > LAX: United Airlines operates daily nonstop flights from Sydney and Melbourne to Los Angeles.

- SYD LAX once daily 13H 45M duration, departing at 1045
- MEL LAX once daily 14H 15M duration, departing at 1025

Aircraft Type: All departures out of the Australian market are on Boeing 787-9 Dreamliner aircrafts.

Baggage Allowance: United Airlines baggage allowance varies depending on your class of travel, but generally:

- Economy and United Economy Plus is 2x 23kg check-in each
- Business Class is 2x 32kg check-in each

LAX Arrival Terminal: United Airlines flights arrive into LAX's Tom Bradley International Terminal.

Lounge Facilities: The United lounge facilities on offer at LAX include two United Clubs at Terminal 7.

<u>Airline Alliance:</u> United Airlines is part of the Star Alliance.

Connections from LAX: United Airlines, together with United Express, operates 139 daily flights out of LAX.

The On-board Experience: Each United Airlines cabin offers a range of features, including:

United Polaris Business Class

- 48 flat-bed seats, 198cm (6'6") sleeping space, with customdesigned bedding by Saks Fifth Avenue and additional in-seat stowage space.
- Highest-quality wine options curated exclusively by United's Master Sommelier
- Fresh fruit, snacks and sandwiches available at the walk-up bar
- Hot mid-flight snack options are available upon request
- Gate-to-gate HD touch screen entertainment system in widescreen format with a wide variety of TV shows and movies, including early releases
- In seat power and USB capabilities

United Economy Plus

- Seat pitch: 88cm (35") seat pitch
- Seat width: 43.9cm (17.3")
- Personal touch screen IFE with USB and power outlets
- Three-course meal service designed by United team of chefs
- Mid-flight snack
- Soft drinks, juices, tea and freshly brewed coffee
- House wines and beer on trans-Pacific flights
- Gate-to-gate HD touch screen entertainment system in widescreen format with a wide variety of TV shows and movies, including early releases
- In seat power and USB capabilities

- Seat pitch: 81cm (32")
- Seat width: 41.4cm-43.9cm (16.3"-17.3")
- Personal touch screen IFE with USB and power outlets
- Three-course meal service designed by United team of chefs
- Mid-flight snack
- Soft drinks, juices, tea and freshly brewed coffee
- House wines and beer on trans-Pacific flights
- Gate-to-gate HD touch screen entertainment system in widescreen format with a wide variety of TV shows and movies, including early releases
- In seat power and USB capabilities







Virgin Australia: VA





Routes from Australia > LAX: Virgin Australia currently operates 21 weekly nonstop flights from Sydney and Brisbane to Los Angeles. From 4 April 2017, this will grow to 25 weekly flights, with the carrier operating flights out of Melbourne as well.

PRE 4 APRIL 2017 SCHEDULE:

SYD - LAX - twice daily:

- VA1: 13H 50M duration, departing at 1140
- DL40 (codeshare operated by Delta): 13H 55M duration, departing at 1220

BNE - LAX - once daily - VA7: 13H 10M duration, departing at 1120

POST 4 APRIL 2017 SCHEDULE:

SYD - LAX - twice daily

- VA1: 13H 50M duration, departing at 0950
- DL40 (codeshare operated by Delta): 13H 55M, departing at 1000

BNE - LAX - 6 weekly

- VA7: 13H 10M duration, departing at 1050
- VA9: 13H 10M duration, departing at 2130

MEL - LAX - 5 weekly - VA23: 14H 25M duration, departing at 1130

Aircraft Type: All departures out of the Australian market are on Boeing 777 aircrafts.

Baggage Allowance: Virgin Australia checked-in baggage allowance varies depending on class of travel, but generally:

- Economy is 2x 23kg check-in each
- 'The Business' (Business Class) and Premium is 2x 32kg

LAX Arrival Terminal: Virgin Australia arrives and departs from LAX's Tom Bradley International Terminal.

Lounge Facilities: Velocity Platinum and Gold members, and guests travelling in 'The Business' on codeshare services operated by Delta Airlines in selected cities within the United States receive complimentary entry into Delta Sky Club lounges.

Airline Alliance: Virgin Australia has a codeshare partnership with Delta Air Lines.

Connections from LAX: Virgin Australia offers connections from over 50 destinations within Australia and New Zealand to over 235 destinations in North America.

'The Business'

- Complimentary limousine transfers on arrival and departure
- Dedicated check-in, Priority Boarding and Priority Baggage
- Access to Virgin Australia partner lounges at the airport
- Private suite with fully flat bed, forward facing with direct aisle access
- Luxurious duvet, pillows, designer pyjamas and turn down service on request
- Mandarina Duck amenity kit with REN Skincare products
- Personal work station with ample storage, electrical port and USB connectivity
- Champagne cocktail served with canapés post take-off
- Luke Mangan-designed A La Carte or Express Dining menus
- Freshly brewed Nespresso coffee and Madame Flavour tea
- Beverages and refreshments available at The Bar
- Immersive In-flight Entertainment with 18-inch touch screen and noise-cancelling headsets

Premium

- Dedicated check-in, Priority
 Boarding and Priority Baggage
- Intimate cabin of 24 seats, with 41-inch seat pitch and nine-inch seat recline
- Soft blankets and pillows provided
- Mandarina Duck amenity kit with REN Skincare products
- Premium plated meal service inspired by 'The Business'
- Exclusive Premium Pantry for self-service food and beverages
- Freshly brewed Nespresso coffee and Madame Flavour tea
- Personal Seatback In-flight Entertainment featuring 10.6inch screen and noise-cancelling headphones

- Spacious cabin with 3-3-3 seating configuration, with ergonomically designed seats and 32-inch legroom and six-inch recline
- Virgin Australia amenity kit
- All-inclusive in-flight meal and alcoholic beverage service
- Seatback In-flight Entertainment featuring a 9-inch LCD touch screen
- Cabin mood lighting to match different phases of your flight
- In-seat USB port